



Financial Guidelines

Smile New York Outreach (DBA Smile New York Dental) is committed to providing you with the best dental care available. We have found that a clear understanding of our office financial guidelines relieves some of the anxiety associated with going to the dentist. We want to be certain that our guidelines are clear and that all of your questions are answered to your satisfaction. For your convenience we offer several different payment options.

PAYMENT OPTIONS:

When you do not have dental insurance, we ask that you pay for your dental services in full at the end of each appointment. We gladly accept cash, MasterCard, Visa, Discover and American Express.

DENTAL INSURANCE:

As a courtesy, we will file your insurance claim for you. We will make a good faith estimate for planned treatment and request that you pay your estimated portion at the time of service. When payment has been received from your insurance carrier, we will settle the outstanding balance of your account with you (there may be a difference between the estimated portion and actual payment). As a service to you, we will complete and file the appropriate claim forms with your insurance carrier(s). We are happy to provide any x-rays or additional information they might require.

If your insurer denies coverage or delays payment beyond 60 days from the claim filing date, the entire amount will become due and payable by you. Although we make every effort to help you obtain your full benefit, there are many variables we cannot anticipate. Please be aware that your insurance benefits are a contract between you, your employer (if applicable) and insurance company.

FINANCIAL SERVICES:

We offer CareCredit plans that allow you to pay over time with convenient monthly payments including several interest deferred options. For more information please inquire with the front office staff.